



Chief Planning Officer  
Dartmoor National Park Authority  
Parke  
Bovey Tracey  
Newton Abbot  
Devon  
TQ13 9JQ

26<sup>th</sup> September 2016

TIME SENSITIVE - 90 Day Consultation period end date: 28<sup>th</sup> December 2016

Dear Planning Officer

Further to our previous letter, we are writing to you as part of a formal consultation process regarding our current programme of intended public payphone removals. This letter formally starts our consultation with you and the local community.

There are currently 38 public payphones in your area which have been identified and proposed for removal by BT under the 90-day consultation process and details of these payphones are shown below.

To ensure that the local community are fully informed, we have placed consultation notices on the relevant payphones, and a sample notice is enclosed. We have also included the date we posted these notices on the payphones. The consultation period will close on 28<sup>th</sup> December 2016 . Unless you contact us to agree otherwise, responses received after this date will not be accepted.

This consultation process gives your local communities the opportunity to adopt a traditional red 'heritage' phone box and make them an asset that local people can enjoy. It's really simple to do and it costs just £1 - <http://business.bt.com/phone-services/payphone-services/adopt-a-kiosk/>

Overall use of payphones has declined by over 90 per cent in the last decade and the need to provide payphones for use in emergency situations is diminishing all the time, with at least 98 per cent of the UK having either 3G or 4G coverage. This is important because as long as there is network coverage, it's now possible to call the emergency services, even when there is no credit or no coverage from your own mobile provider.

You may also want to consider the recent Ofcom affordability report which found that most people do not view payphones as essential for most consumers in most circumstances - [http://stakeholders.ofcom.org.uk/binaries/research/affordability/affordability\\_report.pdf](http://stakeholders.ofcom.org.uk/binaries/research/affordability/affordability_report.pdf)

On the 14<sup>th</sup> March 2006 the Office of Communications (Ofcom) published a statement following their 2005 review of universal service in the Telecommunications market, which includes a requirement for payphone provision to meet reasonable needs. Part of that statement amended our obligations with regard to the removal of payphone service - [http://stakeholders.ofcom.org.uk/consultations/uso/uso\\_statement/](http://stakeholders.ofcom.org.uk/consultations/uso/uso_statement/)

As stated in Ofcom's 2005 review, it is the responsibility of the local authority to initiate its own consultation process to canvas the views of the local community. They would normally expect these consultations to involve other public organisations such as the Parish or Community councils and work within the terms of the Communications Act 2003. This means that you must be able to objectively justify your decisions.

Full guidance on the removal process can be viewed at:

<http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removals.pdf>

and a summary is available at:

[http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removing\\_callboxes.pdf](http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removing_callboxes.pdf)

The guidance also details the appeals process we must follow in case of unreasonable objections.

### **What you need to do next**

Please complete and return the attached annex with your decision on each payphone.

If the decision is that the local community wish to 'adopt', please provide their contact details and we'll do the rest.

If you wish to 'object', you'll need to complete the last column with your reasons, having reviewed all of the factors set out in Annex 1 of Ofcom's guidance (see link above), and the information sent to you in our previous letter.

If the information is incomplete for any payphone in the list, then we'll assume you have no objection to its removal and also that you do not wish to adopt it.

The best way to respond to us is by email at [btp.authorisation.team@bt.com](mailto:btp.authorisation.team@bt.com). Please retain proof that the email was sent or apply a read receipt. If you would prefer to respond by post please use the following address and allow at least two days for postal delivery:

#### **BT Payphones**

pp 4<sup>th</sup> Floor Monument TE  
11 – 13 Great Tower Street  
London  
EC3R 5AQ

You will need to obtain proof of postage from your local post office and be aware that we are unable to receive mail that requires a signature.

If you've got any questions then please get in touch with us by emailing [btp.authorisation.team@bt.com](mailto:btp.authorisation.team@bt.com).

Yours sincerely

**Rick Thompson**  
**Payphone Planning Officer**

**British Telecommunications plc**  
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81 Newgate Street  
London EC1A 7AJ  
Registered in England No 1800000  
[www.bt.com](http://www.bt.com)

Dartmoor National Park

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
0136472117	O/S S.P.O. AISH SOUTH BRENT	TQ10 9JH	0	07/09/2016		
01752837215	PCO BLACHFORD CLOSE CORNWOOD IVYBRIDGE	PL21 9PX	31	07/09/2016		
01752839220	TELEPHONE EXCHANGE SHAUGH PRIOR PLYMOUTH	PL7 5HA	1	07/09/2016		
01752892513	JCN UGBOROUGH RD.B3213 BITTAFORD IVYBRIDGE	PL21 0DS	13	07/09/2016		
01364621243	PCO DUNSTONE WIDECOMBE-IN-THE-MOOR NEWTON ABBOT	TQ13 7TH	7	07/09/2016		
01364631284	BADGERS HOLT DARTMEET YELVERTON	PL20 6SG	19	07/09/2016		
01364642252	PCO GLEBELANDS BUCKFASTLEIGH	TQ11 0BH	0	07/09/2016		
01364642575	PCO WEST END ROAD BUCKFASTLEIGH	TQ11 0DJ	0	07/09/2016		

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01364643287	CAR PARK BUCKFAST ABBEY BUCKFAST BUCKFASTLEIGH	TQ11 0EE	0	07/09/2016		
01364643314	GRANGE GREEN HIGHER MILL LANE BUCKFAST BUCKFASTLEIGH	TQ11 0EN	5	07/09/2016		
01364652499	PCO ROBOROUGH LANE ASHBURTON NEWTON ABBOT	TQ13 7BA	20	13/09/2016		
01364661211	NEAR MOORLAND HOTEL MOORLAND HOTEL HAYTOR NEWTON ABBOT	TQ13 9XT	1	13/09/2016		
01626821430	PCO LIVERTON VILLAGE LIVERTON NEWTON ABBOT	TQ12 6HS	0	13/09/2016		
01626852275	PCO TEIGN VILLAGE BOVEY TRACEY NEWTON ABBOT	TQ13 9QJ	0	13/09/2016		
01647221313	PCO MANATON NEWTON ABBOT	TQ13 9XE	1	07/09/2016		
01647252433	PCO BRIDFORD EXETER	EX6 7HS	8	13/09/2016		

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01647252454	O/S PUBLIC HOUSE TEIGN TERRACE TEIGN VALLEY ROAD CHRISTOW EXETER	EX6 7PN	153	13/09/2016		
01647277220	POST OFFICE LUSTLEIGH NEWTON ABBOT	TQ13 9TA	66	13/09/2016		
01647231387	OUTSIDE POST INN EXETER ROAD WHIDDON DOWN OKEHAMPTON	EX20 2QT	12	07/09/2016		
01647231399	WONSON HEAD THROWLEIGH OKEHAMPTON	EX20 2JA	0	07/09/2016		
0164724390	PCO BUDBROOKE CROCKERNWELL EXETER	EX6 6NY	1	07/09/2016		
01647433282	PCO GIDLEIGH COTTAGES GIDLEIGH NEWTON ABBOT	TQ13 8HR	0	07/09/2016		
01822612499	PCO GRENOFEN TAVISTOCK	PL19 9ER	8	07/09/2016		
01822810229	NEAR MARY TAVY MARY TAVY TAVISTOCK	PL19 9NQ	1	07/09/2016		

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01822810325	SPO PETER TAVY TAVISTOCK	PL19 9NN	2	07/09/2016		
01822810358	SPO BRENTOR TAVISTOCK	PL19 0LR	3	07/09/2016		
01822810797	WAR MEMORIAL PCO1 MARY TAVY TAVISTOCK	PL19 9PA	1	07/09/2016		
01822852044	PCO MANOR PARK DOUSLAND YELVERTON	PL20 6LX	13	07/09/2016		
01822852233	PCO BEDFORD BRIDGE MAGPIE YELVERTON	PL20 7RZ	8	07/09/2016		
01822852258	PCO SAMPFORD SPINEY YELVERTON	PL20 6LD	1	07/09/2016		
01822852330	PCO CHAPEL LANE HORRABRIDGE YELVERTON	PL20 7SP	61	07/09/2016		
01822852772	PCO FILLACE PARK HORRABRIDGE YELVERTON	PL20 7TB	21	07/09/2016		

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01822853461	PCO LOVATON YELVERTON	PL20 6PT	1	07/09/2016		
01822853615	OPP MANOR GARAGE PLYMOUTH ROAD HORRABRIDGE YELVERTON	PL20 7RJ	2	07/09/2016		
01822854847	O/S INDIAN TANDOORI LEG O MUTTON CORNER YELVERTON	PL20 6AA	4	07/09/2016		
01822880243	BELLEVER POSTBRIDGE YELVERTON	PL20 6TH	6	07/09/2016		
01822880254	SPO POSTBRIDGE YELVERTON	PL20 6TH	103	07/09/2016		
01837861242	O/S THE HIGHWAYMAN INN SOURTON OKEHAMPTON	EX20 4ET	3	15/09/2016		

Signature: .....

Area: Dartmoor National Park

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